

The Checktrade Report

David Nippard Telephone Engineer

1 September 2011

David Nippard Telephone Engineer

I am an apprentice trained Telephone engineer. I started working as a Telephone Engineer when I left school in 1973 & remained with the same business for 36 years. In January 2010 I became an Independent Telephone Engineer. I fit new & repair existing Telephone points & sockets. I can identify & remove redundant telephone wires & cables. I can move any of your current sockets to new locations. I can test your broadband ADSL sync speed & determine if your wiring is causing a loss of speed.

Useful Contact Information

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About This Report

David Nippard Telephone Engineer are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checktrade.com/DavidNippardTelephoneEngineer If you have any further questions about this Report or member please call us on **0800 028 2294**.

Your Feedback Counts

To date we have received **475,760** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at www.checktrade.com/DavidNippardTelephoneEngineer for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend this tradesperson.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **218184**

Member Since: **16 August 2011**

Total Feedback: **5**

ü **Recommended**

ü **Vetted**

ü **Monitored**

Vetting

Interviewed: **On 8 August 2011**

Limited Company: **No**

VAT Registered: **No**

Public Liability Insurance: **Current - Verified on 16 August 2011**

Insured by: **Aviva Insurance Limited**

Coverage Amount: **2,000,000**

RVM, City and Guilds

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References

Received as part of the vetting process upon application for Checktrade membership.

Telecommunications

Great communication. Very thorough and unobtrusive.
Good value for money.

Trader in Fareham, 16 August 2011

David's service was friendly, efficient and good value.

Customer in Winchester, 16 August 2011

Telecommunications

Fast, efficient and friendly.

Customer in Portsmouth, 16 August 2011

Found fault with office phone and repaired it.

We had sky put in but the phone in office didn't work - David put in a new phone point, traced the fault and repaired it at a very reasonable price. (£100 less than another company quoted me)

Customer in Fareham, 16 August 2011

The Checktrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checktrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.



Consumer Hotline: 0800 028 2294

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Checktrade.com
Where reputation matters

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Customer Feedback

The **25** most recent feedback submissions from the public for **David Nippard Telephone Engineer**. Their entire feedback history can be read freely at www.checkatrade.com/DavidNippardTelephoneEngineer.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Fitted and made telephone points accessible throughout the house. We called David and he was able to come out the same day. We talked him through the job on the phone he gave us the estimated price and charged us exactly that. David was polite, reliable, tidy and efficient. The job was done in no time and at a very reasonable price in comparison to other quotes. We would highly recommend his services. Customer in Southampton, 23 August 2011	10	10	10	10	10
Repair external telephone wire. Mr Nippard responded quickly. He was very efficient and polite. Customer in Waterlooville, 22 August 2011	10	10	10	10	10
New telephone points fitted and existing repaired. Extremely good service. Came to do the work the day after contact. All work completed as requested. Very efficiently and neatly. I would recommend this company highly. Customer in Godalming, 20 August 2011	10	10	10	10	10
Repair damaged line. Fixed fault and made repairs as discussed. I would recommend this company. Customer in Petersfield, 19 August 2011	10	10	10	10	10
Check telephone and add extension. I would recommend this company. Customer in Midhurst, 9 August 2011	10	10	10	10	10

Date joined Checkatrade **16 August 2011**

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Total amount of customer feedback **5**
Date of last feedback **27 August 2011**
Number in the last 6 months **5 feedback averaging 10**
Average Score **10**

Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/DavidNippardTelephoneEngineer**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.



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